



Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act, 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma

Shahdara, Delhi-110031

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SECY/CHN 015/08NK

C A No. Applied for Complaint No. 187/2025

In the matter of:

Amit Kumar Singh

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

Quorum:

1. Mr. P.K. Agrawal, Member (Legal)
2. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. Vinod Kumar, Counsel for the complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Charu Biblani & Mr. Akshat Aggarwal, On behalf of BYPL

ORDER

Date of Hearing: 18th November, 2025

Date of Order: 24th November, 2025

Order Pronounced By:- Mr. P. K. Agrawal, Member (Legal)

1. The brief facts of the case giving rise to this grievance are that the complainant applied for new electricity connection vide request no. 8007593181 at premises no. B-61-A, Plot no-B-55, Gali No.1, Mukund Vihar Karawal Nagar, Delhi-110094 which was rejected by OP on the grounds of Space for Electric Sub-Station Required. Complainant stated that there are multiple connections are being installed in the area and requested the Forum to direct the respondent for release of new electricity connection.

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CGRFBYPL

2. The respondent in reply briefly stated that the complainant vide order no. 8007593181 applied for new DX connection at premises no.B-61-A, Kh No.12/18, B-Block Ground floor Plot No. B-55, Gali No.1 Mukund Vihar Karawal Nagar, Delhi-110094. Reply further stated that the complaint is declined due to:-

- a) Electric Sub Station Space is required at the applied premises.
- b) No parity can be sought from other cases as concept of negative parity does not exist.

Reply further stated that during inspection of the said premises, it was discovered that the applied premise measures approx. 32 sq yard out of 1016 sq yard and the structure of the premises is GF+FF+SF and the developer namely Jainender Bansal sold big plot into small plots with the sole objective to bypass the applicable regulations as contained under the DERC SUPPLY CODE 2017. Reply further stated that space required for electric sub-station is not made available at site.

3. The complainant in rejoinder refuted the contents of the respondent as averred in their reply and stated that the complainant is the owner of the property of 53 sq.yds only and providing ESS space does not apply upon the complainant because no portion is left upon the said property. It is further stated that there is no deficiency on the part of the complainant. It is further submitted that the order passed by the OMBUDSMAN in a similar matter for release of the new connection is also applicable in the present case and the same apply upon the respondent company for release of electricity connection in the present matter. It is further stated that another builder has given the land for installation of two electricity transformer and one transformer was installed and another's space is still vacant and the space is just 300-350 steps far away from the applied premises of the complainant.

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Secretary
CGRF (BYPL)

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4. Based upon the joint site visit, OP submitted that it is new developing area and ESS space is required.
5. Arguments of both the parties were heard.
6. On final date of hearing the officer of the O.P. stated that they are withdrawing their objection of requirement of ESS space for installation of new electricity connection in that area.
7. Since the objection of OP for release of new electricity connection is itself withdrawn by them, therefore, we don't find any hurdle in releasing the new electricity connection as applied for by the complainant.

ORDER

The complaint is allowed. OP is directed to release the new electricity connection as applied for by the complainant vide request no. 8007593181 at premises no. B-61-A, Kh No.12/18, B-Block Ground floor Plot No. B-55, Gali No.1 Mukund Vihar Karawal Nagar, Delhi-110094 after completion of other commercial formalities as per DERC Regulations 2017.

OP is further directed to file compliance report within 21 days of the action taken on this order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.



(P.K. AGRAWAL)
MEMBER (LEGAL)

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Secretary
F(BYPL)
(S.R. KHAN)

MEMBER (TECH.)

Attested True Copy


Secretary
CGRF(BYPL)